

Guidance for Casual 3G Pitch Bookings (Covid-19)

We are very pleased to finally be able to welcome casual users of our 3G Pitch back to the Leisure Centre from Saturday 1st August. We are committed to the safe reopening of our facilities and until further notice have implemented the below actions and preventative measures to help mitigate the spread of Covid-19.

3G Pitch Bookings

Due to the increased difficulty in managing casual 3G pitch bookings, and the associated increased risk, we have had to make large changes to the way 3G pitch bookings are made:

- Bookings can only be made for Mondays, Saturdays and Sundays.
- Bookings can only be made for 11:30am, 12:30pm, 3:30pm and 4:30pm. This is to prevent a cross over with other Centre bookings and activities.
- Pitch bookings are limited to 45 minutes to allow a 15-minute gap between bookings.
- Bookings open from the day before at 11am. For example, if you wish to book for 4:30pm on Saturday you will be able to book this from 11am the day before.
- Where possible all bookings should be made via telephone: **0118 9216969**
- For adult pitch bookings, the main hirer must know the names and contact information for every person attending the booking (and must keep a record of this for 21 days).
- For under 18 pitch bookings, all players will be asked when arriving to write down their full names and phone number on a track and trace form (which will be kept for 21 days).
- Where all players are under the age of 18 years one adult will be allowed to accompany the players into the facility and stay for the duration of the booking.
- Bookings for under 18's are limited to six people per pitch and bookings for adults are limited to ten people per pitch. Social distancing must be adhered to at all times.
- Please ensure that you arrive promptly for your pitch booking. Customers who arrive late and miss their pre visit briefing may be refused entry to the facility.

It is the responsibility of the adult booking to hold the names and contact information of everyone who attended for a period of 21 days to enable compliance with a potential NHS track and trace request.

What's changed?

Pitch bookings will operate a little differently from before. Here are just a handful of the actions we have taken to help prevent the spread of Covid-19:

- When arriving for a pitch booking all customers must wait outside of the main gates to the 3G Pitch. A member of staff will greet you and guide you through a pre visit briefing to explain how your booking will work.
- Customers will be asked to make payment and then directed to their assigned pitch.
- A member of staff will be stationed at the entry gate to the 3G Pitch throughout each booking to ensure that members of the public do not enter the facility.
- The member of staff stationed at the entry gate will ask players part of under 18 bookings to fill in a track and trace form. For adult bookings the main hirer will be asked to confirm that they know the names and contact details of each player.
- Any person not booked will be refused entry to the facility.
- Centre staff will clean and disinfect goals and hand rails before each booking.
- Hirers are strongly encouraged to wash and / or sanitise their hands prior to visiting the facility and after returning home following a booking.
- Hirers must bring their own football. The football should be sanitised at home prior to attending a booking and at home following a booking.
- Please bring enough water with you to last for the duration of your booking.
- No changing or shower facilities will be available within the Leisure Centre until further notice. Hirers are advised to arrive to the Leisure Centre ready to play.
- No lockers are available. Hirers are advised to leave valuables at home and bring as few personal belongings with them as possible when visiting the Leisure Centre.

Please do not attend your pitch booking if you are showing any symptoms of Coronavirus or have been in close contact with anyone that has (please visit the NHS website for more information on the symptoms of Coronavirus if you are unsure).

Please contact us if you have any questions or concerns about making a pitch booking or any of the safety measures we have put in place and we will be happy to help.