

Guidance for Casual Badminton and Tennis Bookings (Covid-19)

We are very pleased to finally be able to welcome casual users of our Badminton Courts and Tennis Court back to the Leisure Centre. We are committed to the safe reopening of our facilities and until further notice have implemented the below actions and preventative measures to help mitigate the spread of Covid-19.

Badminton & Tennis Courts

We are happy to accept both casual badminton and tennis court bookings from Monday 27th July and have put the following procedures in place in an attempt to keep all of our hirers and staff as safe as possible:

- Bookings for badminton and tennis courts are currently limited to singles only. Those playing can be from different households but social distancing must be adhered to.
- Court bookings can be made for any day of the week, but can only be booked to start at 30 minutes past the hour. For example a court can be booked for 6:30pm but not 6:00pm. This is to prevent a cross over with other Centre bookings and activities.
- Court bookings are limited to 45 minutes to allow a 15 minute gap between bookings.
- Bookings open from the day before at 11am. For example, if you wish to book for 4:30pm on Saturday you will be able to book this from 11am the day before.
- Where possible all bookings should be made via telephone: **0118 9216969**
- Only adults can make court bookings. Adults can make bookings for under 18's. The adult must know the names and contact details for both people attending the booking.
- An adult must be present at the start of each booking. The adult will be responsible for making full payment for the booking. Contactless payments are strongly encouraged.
- Where both players are under the age of 18 years one adult will be allowed to accompany the players into the facility and stay for the duration of the booking.
- Please ensure that you arrive promptly for your court booking. Customers who arrive late and miss their pre visit briefing may be refused entry to the facility.

It is the responsibility of the adult booking to hold the names and contact information of everyone who attended for a period of 21 days to enable compliance with a potential NHS track and trace request.

What's changed?

Court bookings will operate a little differently from before. Here are just a handful of the actions we have taken to help prevent the spread of Covid-19:

- When arriving for a court booking all customers must wait outside the front doors of the Leisure Centre on the patio area. A member of staff will greet you and guide you through a pre visit briefing to explain how your booking will work.
- Customers will be asked to make payment and then guided to their assigned court.
- Hand sanitiser stations have been installed inside the Leisure Centre. All badminton court hirers will be required to sanitise their hands before entering the Sports Hall.
- Social distancing and Covid-19 awareness material is on display throughout the Leisure Centre. Social distancing must be adhered to at all times.
- Only courts one, three and five will be in use for casual badminton to allow for a larger distance between each booking.
- Posters will be on display at the front and back of each badminton court containing information on Badminton England's recommended guidelines for singles badminton.
- Separate benches have been placed at the front and back of each badminton court (one for each player) to help encourage social distancing between games.
- Centre staff will clean and disinfect Sports Hall benches before each booking.
- Hirers are strongly encouraged to wash and / or sanitise their hands prior to visiting the facility and after returning home following a booking.
- Hirers must bring their own rackets and shuttles / balls. Equipment should be sanitised at home prior to attending a booking and at home after attending a booking.
- Please bring enough water with you to last for the duration of your booking.
- No changing or shower facilities will be available within the Leisure Centre until further notice. Hirers are advised to arrive to the Leisure Centre ready to play.

Please do not attend your court booking if you are showing any symptoms of Coronavirus or have been in close contact with anyone that has (please visit the NHS website for more information on the symptoms of Coronavirus if you are unsure).

Please contact us if you have any questions or concerns about making a court booking or any of the safety measures we have put in place and we will be happy to help.