

Guidance for Casual 3G Pitch Bookings (Covid-19)

We are very pleased to finally be able to welcome casual users of our 3G Pitch back to the Leisure Centre. We are committed to the safe reopening of our facilities and until further notice have implemented the below actions and preventative measures to help mitigate the spread of Covid-19.

How to Book

- Bookings can be made for any day of the week (subject to availability) but can only be made to start on the hour. For example a pitch can be booked for 2:00pm but not 2:30pm. This is to prevent a crossover with other Leisure Centre bookings and activities.
- Pitch bookings are limited to 50 minutes to allow a 10-minute gap between bookings.
- Bookings open from the day before at 11am. For example, if you wish to book for 2:00pm on Saturday you will be able to book this from 11am the day before.
- Where possible all bookings should be made via telephone: **0118 9216969**
- Please ensure that you arrive promptly for your pitch booking. Customers who arrive late and miss their pre visit briefing may be refused entry to the facility.

Adult Bookings

- Adult pitch bookings are limited to ten people (5-a-side).
- The main hirer (the person booking the pitch) must know the names and contact details of all players taking part in the pitch booking.
- It is the responsibility of the main hirer to hold the names and contact details of all players for 21 days to enable compliance with a potential NHS track and trace request.

Under 18 Bookings

- Under 18 pitch bookings are limited to six people.
- Upon arrival, all players taking part in the booking will be asked to complete a track and trace form (provide a name and contact number).
- The track and trace form will be held for 21 days to enable compliance with a potential NHS track and trace request.

Please do not attend your pitch booking if you are showing any symptoms of Coronavirus or have been in close contact with anyone that has (please visit the NHS website for more information on the symptoms of Coronavirus if you are unsure).

What's changed?

Pitch bookings will operate a little differently from before. Here are just a handful of the actions we have taken to help prevent the spread of Covid-19:

- When arriving for a 3G pitch booking all players must wait outside the front doors of the Leisure Centre on the patio area. A member of staff will greet you and guide you through a pre visit briefing explaining how your booking will work.
- For adult pitch bookings, the main hirer will be asked to confirm that they know the names and contact information for every player taking part in their booking.
- For under 18 pitch bookings, all players taking part in the booking will be required to complete a track and trace form (provide a name and contact number).
- QR codes that link to the NHS track and trace app are on display throughout the Centre (including at the entry gate to the 3G Pitch).
- Customers will be asked to make payment and then directed to their assigned pitch.
- Hirers are strongly encouraged to wash and / or sanitise their hands prior to visiting the facility and after returning home following a booking.
- During busy periods hirers may be asked to exit via the gate at the back of the 3G Pitch to prevent a crossover with bookings waiting to come onto the pitch.
- Hirers must bring their own football. The football should be sanitised at home prior to attending a booking and at home following a booking.
- Please bring enough water with you to last for the duration of your booking.
- No changing or shower facilities will be available within the Leisure Centre until further notice. Hirers are advised to arrive to the Leisure Centre ready to play.

Social distancing must be respected at all times before and after a booking and during any breaks in play. Players should avoid touching the ball with their hands where possible and must not spit. Please visit the FA website for a full breakdown of current FA guidelines.

Please contact us if you have any questions or concerns about making a pitch booking or any of the safety measures we have put in place and we will be happy to help.